



>>> Case Study: Integrated marketing campaign featuring online advertising and media relations yields 31% increase in provider searches for optical client.

Background

Founded in 1992, Optos designs, manufactures and markets retinal imaging devices that create **opto**map images. The **opto**map provides a unique, ultra-widefield, 82% view of the retina—the only one of it's kind in the world. **opto**map images allow eyecare professionals to screen patients for numerous potential eye issues and provide the ability to follow a patient's progress over time. The permanent record, created from an **opto**map, can also be shared and referenced by multiple healthcare practitioners.

Challenge

Optos was facing several challenges:

- While their business was growing, the majority of eyecare professionals in the U.S. did not offer optomap screenings.
- 2. Vision insurance rarely covered **opto**map screenings. This was a barrier to both doctors, who were hesitant to invest in a non-covered technology, and patients, who did not want to pay out-of-pocket.
- 3. Both of the preceding problems were related to the fact that patients were generally unaware of **opto**map and its benefits.

Optos recognized that, to address these challenges, they needed to reach consumers where they were making eyecare-related decisions—online. But, Optos had little knowledge or experience in the digital marketing arena. That's where Hult came in.

Solution

Hult developed an integrated campaign that combined digital marketing and media relations to generate consumer awareness of **opto**map. The program was launched in seven beta markets with geo-targeted paid search and display advertising. The ads linked to an interactive landing page (**opto**mapexam.com) featuring stunning visuals that helped educate consumers about

retinal health and the benefits of **opto**map imaging. Each page prompted users to search for an **opto**map provider.

The consumer media relations component featured compelling doctor-patient success stories in which **opto**map was an integral part of early disease detection and management. An eMedia kit offering links to the microsite, as well as press releases, closed the loop between the media relations and digital marketing efforts.

Results

By all standards, the campaign was a huge success. Online advertising yielded over 2.3 million impressions, with conversion rates exponentially higher than projected. Overall, Optos saw a 31% increase in provider searches over the national baseline, despite this being only a limited, seven-city campaign.





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>> Campaign Creative:





